

CONDITIONS OF HIRING Of A SEASONAL HOUSING AT RATZAKLI.COM

The customer, by confirming his reservation accepts the conditions of hiring below:

**The stay in a housing must last 5 minimum day.
The animals are not accepted.**

1 – PROVISIONAL CONFIRMATION OF THE RESERVATION

1.1 - Checking of the reservation

A summary will be sent to the customer by e-mail. It will have to read it attentively and to announce us immediately any error, because the dates of stay could more not be changed thereafter in the event of unavailability of desired housing.

1.2 - Assembling installment

For a stay of less than one week, Customers must send one representative payment the total stay. In all the other cases, a deposit of 30% of the amount of the stay must be paid to validate the booking.

1.3 - Sending of the credit transfer

From the moment when Ratzakli.com confirms to the customer the availability of housing, the reservation is temporarily assured for 72 hours. The deposit is then necessary. The customer has three business days to carry out the payment of the deposit in euros either by card with the Paypal site, either by international bank transfer at his own expense, or by money order of Western Union type.

2 - FINAL CONFIRMATION OF THE RESERVATION

2.1 - confirmation of the transfer

As soon as the transfer is sent the provisional time of booking is prolonged for at least seven days, provided that the customer sends to us as soon as possible a copy of his transfer by email.

2.2 - reception of the deposit

Usually, the deposit of an international credit transfer intervenes between 3 and 7 business days (in the day for a mandate of the Western Union type). The customer will receive a certificate of payment by e-mail in the 48 hours following the reception. The reservation is then validated. The certificate of payment is to be preserved by the customer.

3 - PAYMENT OF THE BALANCE

The customer pays the balance when we got there and in any event before entering the lease. The payment is made on site in cash (Euros only), checks are not accepted.

If the customer wishes, he can also pay the balance by the same method as that used for the payment of the deposit, at least two weeks before the date of arrival, informing us by email

As of reception, the customer will receive one second certificate of payment by e-mail.

If the customer does not wish to send of second transfer, it will be able to pay the balance as of its arrival and in any case before the entry in the rented places.

The payment on the spot is done in cash (Euros only), the bank checks are not accepted.

4 - GUARANTEE

A security deposit of an amount of €200 (or £ 170) in cash will be requested from the arrival to cover the possible damage caused by the customer during the stay.

This deposit will be refunded the day of the departure after control of the hiring.

5 - ARRIVAL AND DEPARTURE OF THE CUSTOMER

5.1 - indications on the localization of housing

When the deposit is paid, the customer will receive the details to come to the villa.

5.2 - schedules of arrival

The hirings begin at 3:00 PM.

In order to be able to receive you, it is desirable that the customer specifies us as soon as possible his hour of arrival.

If the hour of arrival intervenes after 9:00 PM, the customer will have to at least inform us as soon as possible and 24 hours front.

The late arrival will not cause to defer the starting date.

5.3 - starting schedule

Housing must imperatively be released at 11:00 AM at the latest.